

Complaint about childcare provision

Ref: 221469/4767572

Date: 28 April 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 April 2021 we received concerns that this provider was not meeting some of these requirements.

We found that the provider had failed to notify us of a significant event that may impact on the suitability of a person living or working on the premises. This is a requirement of registration. We took no further action as the provider is now clear on this requirement should she need to notify Ofsted in the future.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

