

## **Compliance action taken for childcare provision**

Ref: 302743/4766061

Date: 26 April 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 April 2021, we received concerns that the provider was not meeting some of these requirements.

On 21 April 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 19 May 2021:

- increase safeguarding knowledge to identify that the signs of possible abuse and neglect are recognised at the earliest opportunity, and responded to in a timely and appropriate way
- develop a greater understanding of your own safeguarding policy by increasing your knowledge about what to do if an allegation is made against yourself or a household

member including, what is the role of the local authority designated officer

- develop a greater understanding of current child protection legislation including the government's statutory guidance 'Working Together to Safeguard Children 2015' and the 'Prevent duty guidance for England and Wales 2015'
- update the safeguarding policy so that it reflects current procedures and who to contact to report a concern about a child in your care
- ensure that risk assessments are implemented effectively and demonstrate how risks are being identified and addressed on outings in order to keep children safe
- ensure children's behaviour is managed in a responsible way to enable children to understand that their actions have consequences for others and to provide them with clear boundaries for acceptable behaviour
- ensure an accurate daily record of the names of the children being cared for on the premises, and their hours of attendance
- ensure a complaints procedure is in place and make a record of any complaints received and their outcomes
- display the certificate of suspension of registration as requested in your suspension notice.

The provider did not respond to the Welfare Requirements Notice as she resigned her registration.

The provider is no longer registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).