

# 1240801

## **Inspire Childrens Services**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

This children's home is owned by a private company. It is registered to provide care and accommodation for up to three children. The home specialises in caring for children who may have been, or who are, experiencing emotional and/or behavioural difficulties.

The registered manager is no longer in post.

**Inspection date:** 24 March 2021

### **This monitoring visit**

Ofsted completed a monitoring visit on 3 February 2021. Inspectors identified shortfalls in safeguarding practices and procedures in the home. The registered manager and staff have failed to safely respond to incidents that have occurred and have not implemented effective strategies to safeguard and protect the children living in the home. In addition, Ofsted has not been notified in a timely way about all serious events. As a result, compliance notices under regulation 12, the protection of children and regulation 13, the leadership and management standard, were issued.

During this visit, inspectors considered the action taken by the provider to meet the steps in the compliance notices. The inspectors found that the provider had taken action to address the shortfalls identified in the compliance notices.

At the time of this monitoring visit, two children were being cared for at the home. Children were offered an opportunity to speak with inspector's face to face or via video or telephone calls. The children spoke to the inspectors face to face.

The provider completed an internal review of the home. The registered manager no longer works at the home and there have been changes to the staff team. An

interim manager has supported the improvements in the home and has established routines and boundaries for the staff team to follow to safely support children.

Recent safeguarding incidents have been managed appropriately and children, in times of crisis, have received safe levels of care and guidance. Furthermore, staff communicate with the relevant professionals to share information about the children and identify any further actions that may be required.

Since the last visit, one child has moved to another of the provider's homes. The transition was managed well with a gradual introduction to the new home.

Children reported to inspectors that there have been lots of improvements in the home. Staff were reported to be 'happier' and 'fair' in their approach. Children said that staff listen to them, help them more and said that their home is a 'better place to be'. Children said that staff had talked to them about how to keep themselves safe, and they understood their risk assessments and what strategies were in place to keep them safe. Positive relationships were observed between children and staff throughout the visit.

The interim manager has reviewed and updated placement plans, risk management plans and care plans for each child. Staff talked to children about the contents of the assessments and support them to understand the risks that they may face. Furthermore, all documentation is now updated as and when changes and any new risks occur.

Staff spoken to during the visit said that they were happy and supported. All staff have had supervision and attended training sessions to improve their knowledge and skills. Team meetings have been held to keep staff up to date on emerging information. However, further work is required to improve the recording of all meetings and documents held in the home.

Some areas of the home have been improved. However, this has not yet been finished. A programme of improvements is planned to ensure that children live in a safe and clean environment.

Not all requirements were considered as part of this visit. These will be fully considered at the next inspection.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/11/2019	Full	Good
19/06/2018	Full	Good
04/10/2017	Full	Good
01/12/2016	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that the premises used for the purposes of the home are designed and furnished so as to—</p> <p>meet the needs of each child.</p> <p>(Regulation 6 (1)(a)(b) (2)(c)(i))</p>	22 March 2021
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p> <p>(Regulation 13 (1)(a)(b) (2)(h))</p>	22 March 2021
<p>The registered person must maintain records ("case records") for each child which—</p>	22 March 2021

include the information and documents listed in Schedule 3 in relation to each child;

are kept up to date; and

are signed and dated by the author of each entry.

(Regulation 36 (1)(a)(b)(c))

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1240801

**Provision sub-type:** Children's home

**Registered provider:** Inspire Childrens Services

**Registered provider address:** Unit 3 Craig Court, Standish Street, St Helens, Merseyside WA10 1GJ

**Responsible individual:** Paul Keogh

**Registered manager:** Post vacant

## Inspectors

Michelle Edge, Social Care Regulatory Inspection Manager  
Genevieve O'Reilly, Social Care Inspector

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