

Compliance action taken for childcare provision

Ref: EY456691/4741243

Date: 19 March 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 March 2021, we received concerns that the provider was not meeting some of these requirements.

On 17 March 2021, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 6 April 2021: (include bullet points as shown in the example below)

- ensure the safeguarding policy is in line with the guidance and procedures of the Local Safeguarding Children Board (LSCB) and includes an explanation of appropriate action to be taken in the event of an allegation being made against a member of staff

- ensure that all staff, managers and directors understand the safeguarding policy and procedures and have up to date knowledge of safeguarding issues, including what action

to take in the event of inappropriate behaviour being displayed by other members of staff

- improve knowledge of the Government's statutory guidance 'Working Together to Safeguard Children 2018 to ensure any concerns about children's safety or welfare are notified to the appropriate agency without delay

- ensure that people looking after children are suitable to fulfil the requirements of their roles

- put in place effective systems to ensure that all members of staff, and any other person who is likely to have regular contact with children (including those living or working on the premises), are suitable

- obtain an enhanced criminal records check in respect of every person aged 16 and over who works on the premises on which childcare is provided

- ensure appropriate arrangements are in place, for the supervision of managers, enabling them to discuss sensitive and confidential issues about children, staff and families

- ensure that all staff understand the need to protect the privacy of children

- ensure the name, home address and telephone number of any person living or working in the setting is recorded.

We also found that the provider has failed to notify Ofsted of a significant event, which is a requirement of their registration. The provider is still registered with Ofsted.

We will monitor the provider's response to ensure the action/s are successfully completed.

13 April 2021

We found that the provider had improved their knowledge and understanding of child protection, suitable people, staff qualification, training support and skills, information and records and information about the provider procedures and now fully understands their responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.