

Compliance action taken for childcare provision

Ref: 2560857/4757697

Date: 9 April 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 31 March 2021, the provider notified us that a child was handed over to an unknown adult at collection time. Staff did not follow their collection procedure. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant incident. Additionally, on 5 October 2020 the provider notified us of a child being given food they had an intolerance to.

On 9 April 2021 we carried out a regulatory telephone call. We found that the provider had not been meeting some of the requirements and had taken action to put this right. The provider has taken necessary steps to ensure that staff are aware of their roles and responsibilities. They have revisited the procedure for the collection of children and ensured that all staff know what to do if there are changes to who is collecting the children at the end of the session. The processes for sharing information about children's special dietary needs has been reviewed. Changes have been made to help ensure that staff know about any special dietary needs. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.