

## **Compliance action taken for childcare provision**

Ref: EY551541/4698803

Date: 25 March 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

Whilst routine and assurance inspections of early years and childcare provision remain suspended, we are continuing with EY regulatory work. We have completed additional regulatory work looking at the information that we hold about this provider. The focus was to check the provider was meeting requirements following a notification since their registration.

On 24 March 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 7 April 2021:

- improve all staff's knowledge and understanding of the child protection procedures to follow in the event of an allegation being made against a member of staff
- improve knowledge and understanding of how to identify and respond to child protection concerns so that information is shared with other professionals in a timely manner
- ensure that all staff receive appropriate induction training to help them understand all aspects of their role and responsibilities
- provide support, coaching and supervision to all staff, including managers, so that they are able to fulfil all aspects of their roles and responsibilities in order to promote the interests of children
- maintain a record of the vetting checks completed for all staff, including the criminal records check reference number, the date the check was obtained and details of who

obtained it

- ensure that all information and records are sufficiently detailed to promote the safe and efficient management of the setting
- improve the organisation of information and records so that they are easily accessible and available upon request

We will monitor the provider's response to ensure the actions are successfully completed.

On 8 April 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit.

We found that the provider had improved all staff's knowledge and understanding of the child protection procedures to follow in the event of an allegation being made against a member of staff. The provider has improved their knowledge and understanding of how to identify and respond to possible child protection concerns so that information is shared with other professionals in a timely manner. All staff have received appropriate induction training to help them fulfil their role. There are now appropriate arrangements in place to provide all staff, including managers, with the necessary support, coaching and supervision to fulfil all aspects of their roles and responsibilities. The provider has maintained a record of the vetting checks completed for all staff, including the criminal records check reference number, the date the check was obtained and details of who obtained it. The provider has improved information and records to ensure they are clear and sufficiently detailed. The provider has improved the organisation of information and records and has ensured that information and records are easily accessible and available upon request

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).