

Compliance action taken for childcare provision

Ref: EY381699/4747318

Date: 31 March 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the Early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 March 2021, the provider notified us of safeguarding concern. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a serious incident.

On 25 March 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take.

Actions needed by 9 April 2021:

- deploy staff effectively to ensure children's safety and individual needs are continually met, particularly across the youngest age range
- implement robust induction and supervision procedures to enable all staff to fulfil their roles and responsibilities effectively
- implement and follow an effective procedure to ensure that all written complaints are responded to within 28 days.

On 31 March 2021 the provider informed us of a serious accident. The provider met the requirements to notify and has taken appropriate action.

On 8 April 2021 a telephone conversation took place with the provider to discuss the action plan received on 1 April 2021. The provider had reviewed the deployment of staff and had audited all paperwork, including complaints, and implemented a more robust induction and supervision programme for all staff.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.