

# 1251947

**Haven Care Group Ltd**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home is registered to provide care and accommodation for up to four children with social and emotional difficulties. A private company operates the home.

At present, there is no registered manager. A new manager is in the process of applying to become the home's next registered manager.

**Inspection date:** 10 March 2021

## **This monitoring visit**

Due to the COVID-19 (coronavirus) pandemic, Ofsted did not carry out a physical visit to the home. The inspector gathered evidence in several different ways, including talking to one child, the manager, staff and children's families and social workers. Electronic documents were sent to the inspector for review.

There are four children currently living in the home. One child told the inspector that they feel safe and described their life at the home as being 'brilliant'.

Staff make sure that children receive lots of praise for their achievements and positive behaviours. This active encouragement helps children to have a sense of pride in their achievements.

Staff are good at supporting children to understand their rights and to present their views and wishes. As a result, children are confident to raise complaints, in the knowledge that staff and managers will act on their concerns.

Staff have supported children with their schooling when schools have been closed due to the COVID-19 pandemic. This support has enabled children to maintain their learning and achieve academic success.

Staff have helped children to stay in touch with their families via video calls and, when it has been considered safe, staff have travelled distances to enable children to physically see their families.

Children and staff have taken part in a sponsored cycling event to raise money for the NHS during the pandemic. The NHS has acknowledged this achievement in a letter of thanks. This has helped children to feel proud of their charitable work.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/10/2019	Interim	Declined in effectiveness
12/09/2019	Full	Good
04/09/2018	Interim	Declined in effectiveness
12/04/2018	Full	Good

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1251947

**Provision sub-type:** Children's home

**Registered provider:** Haven Care Group Ltd

**Registered provider address:** Unit 6 Barberry Court, Parkway, Centrum One Hundred, Burton-on-Trent DE14 2UE

**Responsible individual:** Emma Smith

**Registered manager:** Not registered with regulator

## **Inspector**

Jodie Lewis, Social Care Inspector

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