

2530832

Hexagon Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private company. It is registered for four children. The home provides care for children aged 11 to 17 years who have experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The manager holds her level 5 diploma in leadership and management and was registered with Ofsted in July 2019.

Inspection date: 3 and 4 March 2021

This monitoring visit

This visit took place to review safeguarding practices. The visit was conducted remotely due to current restrictions in relation to COVID-19 (coronavirus). At the time of the visit, three children live in the home.

The inspector found that managers and staff understand children's risks. Staff ensure that the home is secure, and visitors are checked before entering the property. Staff respond appropriately when individuals of concern approach the home. Managers request access to information held by other professionals that supports managing children's risks. Regular meetings to review children's risks and agree actions to keep children safe are in place. Professionals who support children living in the home contribute to these meetings. This ensures that staff keep children safe.

Managers and staff respond well when children go missing from home. This includes working closely with a child's family members. As a result, there is a reduction in the child going missing. When children do go missing, staff try to keep in contact with them and look for them. Staff support children to return home when missing. The home requests that local authorities provide children with the opportunity to speak with an independent person following each missing from home incident. This promotes the safety and well-being of children who live in the home.

Children reflect with staff on behaviours that could have a negative impact on themselves or others. This supports children to develop socially acceptable behaviours. The registered manager reviews the effectiveness of behaviour management and considers alternative options. For example, one child refused to complete fire safety education after tampering with firefighting equipment, so was asked to contribute financially to the cost of re-filling the extinguishers which had been misused. Children are encouraged to take accountability for their behaviours.

Staff support children to access routine and emergency healthcare. Staff encourage children to eat a healthy diet. Children's views regarding their education placements are important to managers and staff. As a result, two children attend education provisions that they have been involved in choosing.

Records relating to children do not consistently provide up-to-date and relevant information. On one occasion, a child's plan guided staff to encourage the child to travel independently. However, following an incident in the community, this was reviewed, and the child is now transported by staff. At the time of the inspection, staff were implementing the changes despite them not having been recorded in the child's plans.

The registered manager supervises staff on a regular basis. This provides an opportunity to ensure that staff have the skills and training required to meet the individual needs of children who live in the home. Staff told the inspector that they feel well supported.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date. (Regulation 36 (1)(a)(b))	15 April 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2530832

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: Unit 1 Tustin Court, Riversway, Preston PR2 2YQ

Responsible individual: Mark Dunn

Registered manager: Leonie Ashby

Inspector

Helen Malanaphy, Social Care Inspector

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