

1159755

St Christopher's Fellowship

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides residential care for up to four females, aged between 12 and 17, who are at risk of child sexual exploitation, gang affiliation, trafficking or a combination of these risk factors.

The manager was registered in June 2020.

Inspection date: 2 March 2021

This monitoring visit

This visit focused on concerns related to the management of the COVID-19 (coronavirus) pandemic within the home. This visit took place off site, using video and telephone calls and by reviewing documents. Therapeutic professionals, staff, parents and children gave a combination of verbal and written feedback.

During this visit, there was only one child living in the home.

Leaders and managers ensure that staff and children are not put at unnecessary risk from COVID-19. The majority of the staff are new in their role and have undertaken their recruitment and induction process following the implementation of specific COVID-19 guidelines from their employers. There are clear and thorough protocols in place for hygiene, symptom awareness and shielding measures.

Staff feel supported by the leaders and managers. Staff who are working from their own homes are contacted regularly and included in house updates. Staff are offered access to confidential therapeutic support.

Leaders and managers give children access to information about COVID-19 and how to minimise risks to themselves and others. A children's guide to COVID-19 has been produced. Children understand the expectations set out in the COVID-19 policy and how to keep safe.

Staff work creatively, but safely, to help children see family members. A parent stated: 'Staff could not have done more to support our relationship.'

The two recommendations made at the previous inspection were not considered during this monitoring visit, and are restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/11/2019	Full	Outstanding
08/05/2018	Full	Outstanding
11/07/2017	Full	Good
16/11/2016	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that any external agency staff meet the requirements in regulation 32(4) regarding mandatory qualifications. The registered person should consider their skills, qualifications and any induction necessary before they commence work in the home. ('Guide to the children's homes regulations including the quality standards', page 54, paragraph 10.16)
- The registered person should ensure that the capacity and competence of staff to build constructive, warm relationships with children, which actively promote positive behaviour, provide the foundations for managing any negative behaviour. Staff should have the skills to respond to each child's individual behaviour. Where necessary, they should manage conflict, maintain constructive dialogues and react appropriately if challenged by a child in their care. ('Guide to the children's homes regulations including the quality standards', page 39, paragraph 8.14)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1159755

Provision sub-type: Children's home

Registered provider: St Christopher's Fellowship

Registered provider address: 1 Putney High Street, London, Wandsworth SW15 1SZ

Responsible individual: Philip Townsend

Registered manager: Michelle de Souza

Inspector

Tolulope Sawyerr, Social Care Inspector

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M1 2WD

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