

Compliance action taken for childcare provision

Ref: EY444346/4750902

Date: 31 March 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 March 2021, the provider notified us of concerns raised regarding an allegation made against a member of staff. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of allegations of serious harm or abuse by anyone working at the premises.

On 26 March 2021 and 30 March 2021, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Actions needed by 16 April 2021

- take action to ensure all staff have up-to date knowledge of safeguarding issues, including how to identify, respond and report any safeguarding concerns at the earliest opportunity

- ensure all staff improve their understanding of the need to challenge any inappropriate behaviour and practice displayed by other staff members, which could adversely affect a child's welfare

- ensure all staff have effective support, supervision and coaching, to promote the interests

of children, and ensure they have a clear understanding of their roles and responsibilities.

We will monitor the provider's response to ensure the actions are successfully completed.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.