

Compliance action taken for childcare provision

Ref: EY403810/4653039

Date: 17 March 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 December 2020, we received concerns that the provider was not meeting some of these requirements. On 15 and 21 January 2021, we carried out regulatory telephone calls with the provider. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions to be met by 3 February 2021

improve the safeguarding policy to ensure it includes clear guidance regarding the procedure to be followed in the event of an allegation being made against a member of staff or a manager and also includes practice guidance regarding the use of mobile phones and cameras in the setting

ensure the designated safeguarding lead has a clear understanding of their role and responsibility and is able to identify, understand and respond appropriately to signs of possible abuse, neglect and wider safeguarding issues

ensure the designated safeguarding lead provides effective support, advice and guidance to other staff so that any concerns about children are swiftly identified and acted on

put in place appropriate arrangements for the supervision of staff who have contact with children and families

ensure supervision provides support, training and coaching and gives staff opportunities to discuss any child protection concerns so that they are able to recognise safeguarding matters at the earliest opportunity

ensure details about who has parental responsibility for each child is recorded and update this information following any changes in circumstance which affect these arrangements.

We will monitor the provider's response to ensure the actions are successfully completed.

We carried out an unannounced visit to the nursery on Tuesday 16 February 2021 to monitor compliance with the welfare requirements notice. We found that insufficient steps had been taken to meet all the actions identified in that notice. We also found there to be further breaches of requirements. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions to be met by 26 February 2021

ensure staff are aware of changes to the safeguarding policy and procedure

ensure the designated safeguarding lead has a clear understanding of their role and responsibility and is able to identify, understand and respond appropriately to signs of possible abuse, neglect and wider safeguarding issues

ensure the designated safeguarding lead provides effective support, advice and guidance to other staff so they know how to identify possible signs of abuse and neglect and any concerns about children are swiftly identified and acted on

implement your Local Children Safeguarding Board procedures and ensure relevant information about children is recorded and shared with agencies that have statutory

responsibility for safeguarding children, without delay

ensure supervision provides support, training and coaching and gives staff opportunities to discuss any child protection concerns so they can recognise if a child is at risk at the earliest opportunity

implement effective recruitment procedures to ensure that staff are suitable to carry out their roles

ensure information gained from parents about who has parental responsibility for each child is gathered and used appropriately by staff.

We will monitor the provider's response to ensure the actions are successfully completed.

The provider is still registered with Ofsted.

We carried out an unannounced visit to the nursery on Wednesday 3 March 2021 to monitor compliance with the welfare requirements notice. We found that insufficient steps had been taken to meet all the actions identified in that notice. We also found there to be further breaches of requirements. The provider will be able to give parents further information about this.

We are taking steps to cancel the provider's registration. The provider has a right to object to our intention to take this step.

We suspended the provider's registration because we believed children may be at risk of harm.

Following our enquiries to cancel the childminder's registration the provider did not object to our decision to cancel the registration. On 29 March 2021 the provider notified us of their decision to resign their registration. The provider's registration is therefore cancelled.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.