

SC481295

iMapcentre Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home provides care and accommodation for up to five children who have a learning disability. It is privately owned.

There has been no registered manager in post since August 2020.

Inspection date: 1 March 2021

This monitoring visit

This visit took place in response to a complaint to Ofsted in relation to medication practice in the home.

A manager is now in post and has applied to register with Ofsted.

A review of the records does not indicate that members of staff are administering medicines to children without undertaking the relevant training. Training records indicate that newer members of staff have received medication administration training as part of their induction, and their competency has been assessed before administering medicines without supervision.

The home has a waking night worker in place, who has been working alone since a young person left the home. This member of staff has not undertaken a qualification in first aid since they were employed by the provider. Therefore, there is no person on duty at night who is suitably qualified to meet the regulatory requirement.

A child's health records do not include the outcomes of attendance at health appointments and do not reflect changes to their plan. This does not help the child to understand how the staff have supported them to improve and maintain their health and well-being while living in the home.

A manager is now in post and has applied to register with Ofsted.

The requirements set at the last inspection were not considered at this visit and are therefore carried over.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/04/2019	Full	Requires improvement to be good
20/06/2018	Full	Good
08/06/2017	Full	Good
05/01/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p> <p>(Regulation 12 (1) (2)(b))</p> <p>In particular, ensure that there are effective risk management plans in place, based on assessment of presenting individual risks, in relation to young people on admission to the home.</p> <p>This requirement is repeated.</p>	<p>12 April 2021</p>
<p>The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether—</p> <p>children are effectively safeguarded; and</p> <p>the conduct of the home promotes children's well-being.</p> <p>The independent person's report may recommend actions that the registered person may take in relation to the home and timescales within which the registered person must consider whether or not to take those actions.</p> <p>(Regulation 44 (4)(a)(b) (5))</p> <p>In particular, the independent person's report and recommendations should be evaluative and support the registered person's understanding of any shortfalls to ensure</p>	<p>12 April 2021</p>

<p>compliance with regulations. A clear statement of the independent person's opinions regarding safeguarding and promotion of young people's well-being is required. Where the registered person does not respond to recommended actions, there needs to be a clear process for how this is to be addressed.</p> <p>This requirement is repeated.</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose.</p> <p>(Regulation 14 (1)(a)(b) (2)(a))</p> <p>Specifically, pre-admission placement planning should robustly identify all of a young person's needs to determine whether the staff have the skills and experience to manage them. In addition, the home's location needs to be considered as part of this pre-admission planning to ensure it is a safe location. Children's experiences of moving from the home should be positive.</p>	<p>12 April 2021</p>
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child.</p> <p>(Regulation 13 (1)(b) (2)(c))</p>	<p>12 April 2021</p>

<p>In particular, the staff should receive good-quality training in recording standards from the appropriate team within the organisation. Where another team holds responsibility for creating plans or reviewing incidents, this needs to be completed in a timely manner to ensure that the staff are provided with robust guidance on managing young people's behaviour.</p>	
<p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it.</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.</p> <p>(Regulation 45 (2)(a)(b) (5))</p> <p>Specifically, any report should focus on how the quality of care promotes young people's progress. It should capture the opinions of young people and external stakeholders.</p>	<p>12 April 2021</p>
<p>The registered person must ensure that all employees—</p> <p>receive practice-related supervision by a person with appropriate experience.</p> <p>(Regulation 33 (4)(b))</p> <p>In particular, supervision should be undertaken in line with the provider's policy and a record made of discussions.</p>	<p>12 April 2021</p>
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p> <p>(Regulation 40 (4)(c))</p>	<p>12 April 2021</p>

<p>The registered person must ensure that—</p> <p>at all times, at least one person on duty at the home has a suitable first aid qualification.</p> <p>(Regulation 31 (2)(a))</p>	<p>12 April 2021</p>
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Recommendations

- The registered person should ensure that the home is maintained so that it is a homely and safe environment. Specifically, minor repairs need to be completed to dents in walls and door handles need to be replaced. The manager should identify safety devices for looped window-blind cords. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.9)
- The registered person should ensure that records are updated to reflect outcomes of, for example, health appointments, so that young people are helped to understand their time spent living at the home. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC481295

Provision sub-type: n/a

Registered provider: iMap Centre Limited

Registered provider address: Imap School, Barrowmore Estate, Barnhouse Lane, Great Barrow, Chester CH3 7JA

Responsible individual: Martin McKevitt

Registered manager: Post vacant

Inspector

Karen Willson, Social Care Inspector

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