

# 1224674

## **Hopscotch Solutions Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

This home provides care and accommodation for up to seven children who have autism spectrum disorder and/or learning disabilities. The home is privately owned and has a school on site.

The previous registered manager resigned in October 2020. Leaders acted quickly and appointed a new manager. He has taken up his position and understands the need to begin his registration with Ofsted without delay.

**Inspection date:** 17 February 2021

### **This monitoring visit**

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those it regulates. During this visit, the inspector took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the home. The monitoring of this home went ahead remotely.

An assurance visit was completed on the 2 and 3 September 2020. No widespread failings or safeguarding concerns were identified. This monitoring visit has been undertaken following recent complaints received by Ofsted about the care provided to one young person.

The following weaknesses were identified in relation to the care planning for this young person: managers have not gathered sufficient information about the young person's background to develop a fully informed care plan; staff are unclear about their particular roles in meeting the young person's personal care needs; communication with partner agencies has not always resolved differing views on approaches to the young person's care.

Weaknesses in care planning mean that this young person's care could have been better. Leaders in the organisation understand this. They have completed a thorough review of his placement and identified areas for improvement.

Most young people have enjoyed long-term placements and made good progress. In one example, a social worker complimented staff on helping a young person to develop educationally and improve his independence skills. This young person is now more confident in a group and less likely to isolate himself.

Staff say that managers support them well. However, staff turnover has increased recently. Managers are actively recruiting to improve this situation and to ensure that young people receive consistent care from a stable staff team.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/08/2019	Full	Requires improvement to be good
17/07/2019	Full	Inadequate
21/02/2019	Interim	Sustained effectiveness
03/07/2018	Full	Outstanding

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home. (Regulation 14 (1)(a))</p> <p>This refers to ensuring that enough information is obtained prior to the placement of a child to enable good care plans to be developed.</p>	24 March 2021

### Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

### Children's home details

**Unique reference number:** 1224674

**Provision sub-type:** Children's home

**Registered provider:** Hopscotch Solutions Limited

**Registered provider address:** Atria, Spa Road, Bolton BL1 4AG

**Responsible individual:** Katie Harrison

**Registered manager:** Post vacant

### Inspector

Phillip Morris, Social Care Inspector

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