

## **Compliance action taken for childcare provision**

Ref: 106983/4739307

Date: 26 March 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 March 2021, the provider notified us that an allegation had been raised about staff interactions with children. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of allegations raised about staff practice.

On 17 March 2021, we carried out a regulatory telephone call and on the 19 March 2021 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 31 March 2021:

- ensure that the safeguarding policy and procedure is in line with the guidance and procedures of the relevant Local Safeguarding Children Board, with particular regard to the action to be taken following an allegation against a member of staff
- ensure that all staff, including the designated safeguarding lead have a good understanding of the safeguarding procedures, including how to record and act on concerns about children's welfare
- ensure that the leadership team have the appropriate, support and coaching to help them to understand and meet their roles and responsibilities
- ensure that confidential records and information are only accessible to those who have the professional right to see them.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).