

Compliance action taken for childcare provision

Ref: EY489802/4723742

Date: 18 March 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 February 2021 we received a notification from the provider that a child was left unsupervised in a room for at least 20 minutes. This notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event.

On 19 and 24 February 2021 we carried out regulatory telephone calls. We also viewed several hours of CCTV footage from the nursery. We found the provider was not meeting some of the requirements.

On 25 February 2021 we suspended the provider's registration because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. On 15 March 2021, we lifted the suspension because the provider took appropriate action to minimise the risk of harm to children.

We have also served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 19 March 2021:

- maintain staff to child ratios to meet children's needs and ensure their safety
- ensure staff deployment of children is effective and that staff provide appropriate supervision for children
- take all reasonable steps to ensure that children are not exposed to risks, with particular regard to making sure staff follow effective procedures when taking children outside
- improve risk assessments to identify, minimise or remove any risks to ensure children's

safety

- organise the premises and equipment effectively to meet children's needs, with particular regard to ensuring children are not restricted in areas of the room which do not allow them enough space or resources to play freely
- ensure that staff follow safe and appropriate physical handling methods when manoeuvring children
- ensure children's behaviour is managed appropriately and helps children to understand what is expected of them
- make sure that records in place to ensure the safe and efficient management of the setting are completed accurately
- implement effective supervision of staff, to ensure that they have the appropriate training, skills and knowledge to undertake their roles and responsibilities effectively
- effectively monitor teaching practices and provide support, coaching and training for all staff to ensure they have appropriate skills, knowledge and understanding to deliver quality learning experiences to children through effective teaching methods
- ensure staff implement robust hygiene routines
- implement an effective key person system, to enable staff to build bonds with children and to ensure that their care and learning is tailored to meet their individual needs.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.