

Compliance action taken for childcare provision

Ref: 205172/4438062

Date: 16 March 2021

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 29 January 2020 we received a complaint that this provider was not meeting some of these requirements in relation to: Safeguarding; Suitable person.

We carried out an unannounced visit on 30 January 2020, where we found that the provider and manager who are both safeguarding leads had a poor understanding of their safeguarding responsibility in relation to dealing with allegations and the indicators of abuse. During the visit the inspector also found that the provider was not meeting the required adult-to-child ratio. After a child had a fall the provider did not record details of the accident in a timely manner and this resulted in inaccurate recording of the accident. The inspector also found that the arrangements for staff supervision, support and training was not in place. The lack of training has resulted in ineffective safeguarding knowledge. During the visit the inspector found that hygiene practice in relation to the preparation of food did not meet food safety requirements.

Following our visit, we issued the provider with a Welfare Requirements notice.

Action needed by 20 February 2020:

3.4 Child protection

ensure that all staff fully understand and implement the setting's safeguarding policies and procedures, including how to identify and report concerns, and how to respond in the event of an allegation made against a member of staff

3.5 Child protection

ensure that the designated safeguarding lead understands and is capable of fulfilling the role so that they are able to give effective support, advice and guidance to other staff and can respond appropriately to signs of possible abuse and neglect and any allegations

3.28 Staff: child ratios

ensure children receive adequate supervision, and staff are deployed effectively and required ratios are met to meet children's needs and promote their welfare fully

3.21 Staff qualifications, training, support and skills

improve arrangements for the supervision and monitoring of staff and provide support and training to ensure they are able to fulfil their responsibilities to keep children safe

3.48 Food and drink

ensure food safety standards are adhered to promote children's good health and to ensure an accurate written record of accidents is recorded in a timely manner.

It is an offence for a person who, without reasonable excuse, fails to comply with a welfare requirements notice. Failure to comply may result in a prosecution. We will monitor this provider to ensure that they meet the requirements set out in the welfare requirements notice.

We monitored the provider's compliance with these requirements on 21 February 2020. We found that the provider had not addressed the following requirements and so the requirements were re-issued.

Action needed by 13 March 2020:

3.4 Child protection

ensure that all staff fully understand and implement the setting's safeguarding policies and procedures, including how to identify and report concerns, and how to respond in the event of an allegation made against a member of staff

3.4 Child protection

ensure that the designated safeguarding lead understands and is capable of fulfilling the role so that they are able to give effective support, advice and guidance to other staff and can respond appropriately to signs of possible abuse and neglect and any allegations

3.21 Staff qualifications, training, support and skills

improve arrangements for the supervision and monitoring of staff and provide support and training to ensure they are able to fulfil their responsibilities to keep children safe.

We monitored the provider's compliance with these requirements on 16 March 2020. We found that the provider had addressed the actions.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.