

SC431803

SWAAY Child and Adolescent Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care for up to four children. The provider states in their statement of purpose that they provide care for children who have emotional and/or behavioural difficulties. The home is owned and operated by a private organisation that specialises in the assessment and treatment of male adolescents who have experienced emotional trauma and who have a history of sexually harmful behaviour.

The manager was registered with Ofsted in June 2018.

This was a virtual monitoring visit because of COVID-19 (coronavirus) restrictions, and no site visit to the home took place.

Inspection date: 27 January 2021

This monitoring visit

This home was judged outstanding at the full inspection on 18 February 2020. A virtual monitoring visit was conducted due to an increase in serious event notifications and the timeliness of these submissions to Ofsted.

The children's individual characters are known and understood by staff. Behaviour support is personalised to children's specific needs and characteristics. Consequently, the children make significant progress, especially in areas such as coping with frustration, self-regulation and understanding others' points of view. Tolerance and acceptance are promoted and valued. This has led to a feeling of pride in how the children support one another.

The children receive regular therapy, which helps them to reflect on their behaviour, past experiences and coping strategies. Additionally, the staff know the children in their care well and understand their individual plans and how to support the children if they are worried or upset. Their knowledge and understanding are underpinned by strong, caring relationships that help the children to feel safe, secure and

empowered. Consequently, one child has had a noticeable reduction in going missing from the home.

The registered manager effectively manages any medication errors when they occur in the home. She ensures that any learning outcomes are actioned and focused in a way that reduces reoccurrences. The staff receive comprehensive training in the safe administration of medication and complete a set of competencies before they can complete medication rounds. As a result, medication errors in the home are low.

The children maintain excellent levels of attendance in education. This has continued throughout the national COVID-19 lockdowns and evidences the emphasis that the home places on the children's learning. The linked school has sourced a German teacher for one child who recently moved in to the home; this was to enable them to continue with their GCSE preparations. The approach has helped the child to benefit from continuity in an important part of their life.

The use of sanctions is appropriate and restorative in nature. The staff only use sanctions as a process to help the children to reflect on their behaviour and to give them an opportunity to make amends.

There have been occasions when notifications of serious events have not been reported to Ofsted in a timely way. The registered manager was quick to acknowledge this shortfall and plans to speak with the individual staff involved. This omission has not directly affected the quality of care provided for the children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/02/2020	Full	Outstanding
16/10/2018	Full	Good
16/01/2018	Full	Good
29/03/2017	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Recommendations

- The registered person should have a system in place so that all serious events are notified, within 24 hours, to the appropriate people. The system should cover the action that should be followed if the event arises at the weekend or on a public holiday. Notification must include details of the action taken by the home's staff in response to the event. ('Guide to the children's homes regulations including the quality standards', page 63, paragraph 14.13')

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC431803

Provision sub-type: Children's home

Registered provider: SWAAY Child and Adolescent Services Limited

Registered provider address: 591 London Road, SUTTON, Surrey SM3 9AG

Responsible individual: Gerard Berry

Registered manager: Helen Wells

Inspector

Kelly Monniot, Social Care Inspector

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