

1278708

Homes 2 Inspire Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care and accommodation for one child or young person who has complex needs, which may include challenging behaviours and/or emotional needs. The registered manager's post is currently vacant. One child was living at the home at the point of the visit.

Inspection date: 3 February 2021

This monitoring visit

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those we regulate. During this monitoring visit, the inspector took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the home. Monitoring of this home was carried out remotely.

The visit was carried out following concerns identified in the monthly regulation 44 reports. In addition, the home has not been inspected since October 2019. The concerns arising from the regulation 44 reports related to the relationships between children and staff and how incidents are managed. There was a period of high staff turnover. The home has a new management team and a relatively new and inexperienced staff team. There were concerns that this might impact on the quality of care provided to children.

Despite this being a relatively new staff team, the staff know how to manage incidents of challenging behaviour appropriately. Safeguarding concerns are reported in a timely manner to the appropriate agencies. However, one internal investigation was not completed to the standard required by the designated officer. The senior management team acknowledges this shortfall and has taken steps to prevent this happening again.

Children know how to complain; they are listened to and their complaints are taken seriously. Staff involved in a complaint are supported to reflect on what has happened and, where appropriate, additional training is provided.

Children's needs are understood well by managers. The home's manager advocates on behalf of the children, in particular to ensure that plans for children are appropriate.

Relationships between children and staff have been strengthened by some of the changes that the managers have introduced. For example, the boundaries and expectations about when children can enter the staff office have been made more explicit. A social worker described the staff team as 'professional and consistent' in setting boundaries.

Although the staff team is relatively new and inexperienced, the support from the home's manager has enabled them to build good relationships with children. Staff spoke very positively about the support they receive. Children receive care from staff who are confident in their roles. This is due to their induction, training and the ongoing support they receive through regular supervision and team meetings. The stability of the staff team has improved. Consequently, children receive care from a consistent staff team. The interim management arrangements at the home are appropriate.

Children make good progress. One social worker said that the home has done 'amazingly well' in supporting a child with very complex needs. Children are supported by staff who understand and implement their care plans, including managing deprivation of liberty safeguards.

The requirement made at the last inspection was not considered during this visit and has been carried forward. Two recommendations made at the last inspection have been met. Tools are now stored securely, and staff have received training in how to use the logbook. No further requirements or recommendations have been made following this visit.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/10/2019	Full	Good
29/01/2019	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the home. (Regulation 23 (1))	31 March 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1278708

Provision sub-type: Children's home

Registered provider: Homes 2 Inspire Ltd

Registered provider address: Shaw Trust House, 19 Elmfield Road, Bromley, Kent BR1 1LT

Responsible individual: Angela Muchatuta

Registered manager: Post vacant

Inspector

Alison Marshall, Social Care Inspector

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