

## **Compliance action taken for childcare provision**

Ref: EY481310/4703119

Date: 1 March 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulatory early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure that they put matters right.

On 20 January 2021, the provider notified us that a child had been taken to hospital with an allergic reaction to food eaten. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of such instances.

On 11 February 2021, we carried out a regulatory telephone call. We found that the provider was not meeting some of the requirements. We issued actions for the provider to take.

Actions needed by 4 March 2021:

- update the Food Nutrition policy to reflect the action expected to be taken by any member of staff, particularly when liaising with parents of children with confirmed or suspected allergies or intolerances
- review the daily allergy and dietary sheet to ensure that the numbers of children needing particular foods are recorded in the expected place on the sheet
- reflect on the menus provided and train all staff to understand what is contained in the

food eaten by the children, with particular attention to food allergens

- review how staff are informed about the menus and are aware of the meals served at the nursery.

Additionally, during the call, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern, we issued actions for the provider to take. The provider was able to give parents further information about these.

Actions needed by 4 March 2021:

- amend the Safeguarding policy to be in line with the guidance and procedures of the relevant Local Safeguarding Children Partnership
- amend the Safeguarding policy to have regard for the correct versions of national guidance documents.

The provider updated the Food Nutrition policy, reviewed the daily allergy and dietary sheet, trained the staff in the content of all the food given to children, and reviewed the process for serving food. In addition, the provider amended the Safeguarding policy in line with the correct local procedures and national guidance documents.

On 4 March 2021, we carried out a regulatory telephone call to discuss a number of previous notifications recorded since the last early years inspection of 23 January 2018. We found that in all instances, the provider had taken the appropriate action.

We are satisfied that the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).