

# 1240449

**Idem Living Ltd**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company owns the home. It is registered to provide care and accommodation for three young people who may have physical and/or learning disabilities.

The registered manager resigned in November 2020. A new manager has been identified and will be submitting an application to Ofsted.

**Inspection date:** 20 January 2021

## **This monitoring visit**

An unannounced virtual monitoring visit was undertaken on 21 January 2021 by Chris Scully, social care regulatory inspector.

The purpose of the visit was to explore the action taken by the home following an incident that took place on 4 January 2021, and the provider's response to concerns raised by a parent. The visit focused on the behaviour management strategies, risk assessments, records of complaints and the leadership and management of the home.

The registered manager resigned in November 2020. Two deputy managers are overseeing the home and are supported by the responsible individual. A new manager has been appointed and will begin work shortly.

In recent months, a parent has raised several concerns with the provider, the independent person, and their child's social worker. There have been many meetings, emails and discussions with the parent to resolve their concerns. However, the complaints record does not show the action taken by the provider, for example the outcome of their investigation and the feedback given to the parent. Consequently, the parent has not been advised of a formal outcome regarding their concerns.

During an incident on 4 January 2021, the police were called to help deal with the situation. Management oversight and review of this incident are poor. The record of the incident does not establish why this action was necessary and does not challenge some of the comments made by staff. Consequently, the provider has not identified why this course of action was appropriate and has not considered any amendments to future practice.

Risk reduction strategies are not effective. Staff have not updated the young people's risk assessments and behaviour management plans following significant incidents in the home. This means that there is no cohesive approach to managing known risks.

Due to the focus of this visit, consideration was not given to all the requirements and recommendations raised at the previous inspection on 17 July 2019. Therefore, these have been carried over into this report and will be considered at the next inspection.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/07/2019	Full	Good
22/05/2018	Full	Good
08/02/2018	Interim	Improved effectiveness
06/06/2017	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b))</p> <p>This is specifically in relation to ensuring that all environmental risks are considered in the safer location area report, and that the young people's impact risk assessments consider the safer area report, when deciding whether the area is safe for them.</p>	4 March 2021
<p>The registered person must ensure that all employees—</p> <p>receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))</p>	4 March 2021
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b))</p> <p>In particular, that the young people's risk assessments and behaviour management plans are updated following any significant incidents.</p>	4 March 2021

<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h))</p> <p>In particular, ensure that a review is undertaken of any significant incidents, which includes the opportunity to consider any amendments to future practice.</p>	<p>4 March 2021</p>
<p>Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children.</p> <p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (1) (3))</p>	<p>4 March 2021</p>

## Recommendations

- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs. ('Guide to the children's homes regulations including the quality standards', page 53, paragraph 10.11)
- The registered person should ensure that the home's records on each child represent a significant contribution to their life history. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.5)
- As set out in regulations 31–33, the registered person is responsible for maintaining good employment practice. They must ensure that recruitment of staff safeguards children and minimises potential risks to them. ('Guide to the children's homes regulations including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that the home's record of a serious event must include a description of the action taken and the outcome of any resulting investigation. ('Guide to the children's homes regulations including the quality standards', page 63, paragraph 14.14)

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1240449

**Provision sub-type:** Children's home

**Registered provider:** Idem Living Ltd

**Registered provider address:** 6 Stable Court Business Centre, Water Lane, Tarbock Green, Prescot L35 1RD

**Responsible individual:** Andrew Palmer

**Registered manager:** Post vacant

## **Inspector**

Chris Scully, Social Care Inspector

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