

Compliance action taken for childcare provision

Ref: EY492036/4656676

Date: 18 January 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 December 2020, the provider notified us of an unexplained injury to a young child. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 17 December 2020, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We suspended the provider's registration because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

We have also served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

The provider will be able to give parents further information about this.

Actions needed by 8 January 2021

- ensure that all staff have up to date knowledge of safeguarding issues and respond in a timely and appropriate way to unexplained bruising or marks observed on children
- ensure all staff, including the manager, have a clear understanding of their roles and responsibilities, with specific regard to accurate recording of any accidents or injuries to children
- ensure that staffing arrangements meet the specified staff: child ratio requirements and staff are effectively deployed so that children are adequately supervised, and their safety and individual needs are met at all times.

On 6 January 2021, we carried out a regulatory telephone call. We lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension and we are satisfied that there is now no risk of harm to children.

On 27 January 2021, we carried out a regulatory telephone call.

We found that the provider had improved their understanding of the ratio requirements. In addition, improvements have been made to staffs understanding of safeguarding procedures, to include identification of injuries and accident recording so that timely action can be taken in the event of a concern about a child.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.