

Compliance action taken for childcare provision

Ref: EY427876/4647882

Date: 4 February 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 November 2020, we received concerns that the provider was not meeting some of these requirements.

On 17 December 2020, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 15 January 2021:

- improve knowledge of the Government's statutory guidance 'Working Together to Safeguard Children 2013' to ensure any concerns about children's safety or welfare are notified to the appropriate agency without delay

- ensure that the safeguarding policy is in line with the guidance and procedures of the Local Safeguarding Children Board (LSCB) and includes an explanation of appropriate action to be taken in the event of an allegation being made against a member of staff

- ensure that all staff understand the safeguarding policy and procedures and have up to date knowledge of safeguarding issues, including inappropriate behaviour displayed by other members of staff

- make certain that the person identified as designated safeguarding lead understands their responsibility to liaise with the Local Authority Designated Officer (LADO)

- have regard for the government's statutory guidance 'Working Together to Safeguard Children 2018', to ensure that relevant information is shared when necessary to protect children from serious harm

- ensure that all staff receive effective induction training to help them understand their roles and responsibilities. Make sure that induction training includes information about safeguarding, child protection, and health and safety issues

- put arrangements in place for the regular supervision of all staff who have contact with children and families

We also found that the provider has failed to notify Ofsted of a significant event, which is a requirement of their registration. The provider is still registered with Ofsted.

We will monitor the provider's response to ensure the actions are successfully completed.

A Monitoring telephone interview was carried out on 18 January 2021. We found that the provider had improved their knowledge and understanding of the Government's statutory guidance 'Working Together to Safeguard Children 2018' to ensure any concerns about children's safety or welfare are notified to the appropriate agency without delay. The provider had updated the safeguarding policy to include an explanation of appropriate action to be taken in the event of an allegation being made against a member of staff. Action had also been taken to update staff's knowledge of safeguarding issues including, inappropriate behaviour displayed by other members of staff. In addition, the designated safeguarding

lead had updated their understanding about their responsibility to liaise with the Local Authority Designated Officer (LADO). We also found; induction training includes information about safeguarding, child protection, and health and safety issues, a schedule of regular supervision meetings for all staff is due to be implemented.

Additionally, during the call, we found a new area of concern. This means that the provider was not meeting another requirement as set out in the Statutory framework for the early years foundation stage.

In relation to the new areas of concern, we have served a welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action needed by 2 February 2021:

- make certain that effective systems are in place to ensure that staff and any other person who is likely to have regular contact with children are suitable to do so

We will monitor the provider's response to ensure the action is successfully completed.

A monitoring telephone interview was carried out on 4 February 2021. The provider has addressed the action within the set timescale. We are satisfied with the action taken by the provider. The provider remains suitable for registration.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services

we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.