

## **Compliance action taken for childcare provision**

Ref: EY462233/4628997

Date: 30 December 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we take action to ensure they put matters right.

On the 10 November 2020, we received a notification from the provider in relation to a safeguarding incident. This notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On the 23 November 2020, we carried out a unannounced visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 17 December 2020

ensure you have and implement a safeguarding policy and procedure to ensure that children are effectively safeguarded

ensure the designated lead person for safeguarding has a secure knowledge of all safeguarding matters

take action to ensure all staff understand the setting's safeguarding policy and procedures, and have up to date knowledge of safeguarding issues, including how to respond to any allegations in an appropriate and timely manner

make sure the management team and staff have appropriate induction, supervision, training, skills and knowledge, to help them have a clear understanding of their roles and responsibilities

ensure staff deployment is effective across all areas of the setting to meet the needs of children

maintain comprehensive records and share information with statutory agencies to ensure effective reporting and management of the setting

maintain an effective written procedure for dealing with concerns and complaints from parents and /or carers and keep a written record of any complaints and their outcome.

On the 18 December 2020, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit. We found that the provider had not met all the actions set. We have therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 22 January 2021:

take action to ensure that a safeguarding policy and procedure is implemented in line with your local safeguarding children's partnership to act and respond to child protection concerns in a timely manner

ensure staff responsible to take the lead for safeguarding have undertaken the relevant

training and have a secure knowledge of all safeguarding matters, including allegation management, in order to provide support, advice and guidance to other staff when required

take action to ensure that staff and managers have a thorough knowledge and understanding of when to notify agencies with statutory responsibilities of any child protection concerns in a timely manner, to safeguard children.

On the 25 January 2021, we carried out a regulatory telephone call. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit. We found that the provider had improved their knowledge and understanding of child protection procedures and demonstrate they understand their responsibilities in liaising with agencies that have statutory responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](https://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).

