

## **Compliance action taken for childcare provision**

Ref: EY434419/4547534

Date: 30 November 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 September 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be requires improvement. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 26 November 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found the provider had met some of the safeguarding and welfare actions but not others. The manager was able to demonstrate how some improvements had been made and the impact of these improvements. For example, she had identified some training needs of staff and provided mentoring, coaching and support to improve staff practice and raise the quality of experiences offered to children. She had completed observations of staff and held supervision meetings to help staff develop their understanding of how young children learn. However, the manager had not taken enough action to ensure all staff consistently use effective behaviour management strategies to help young children understand expectations and boundaries.

Additionally, during the visit, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. We found that although written risk assessments were in place, some staff had not identified risks associated with specific equipment and activities within the room. This puts children at risk of harm.

In relation to a previous action not being met and the new areas of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents

further information about this. The provider is still registered with Ofsted.

Actions needed by 12 January 2021:

ensure all staff identify and manage risks appropriately to keep children safe

ensure that all staff consistently use effective behaviour management strategies to help young children understand expectations and boundaries.

We visited the provider on 13 January 2021 to complete a monitoring visit, to check whether the provider has taken sufficient action to meet requirements. We found that written risk assessments have been updated to include equipment available to children during snack time and during activities. The temporary manager and staff explained how they have identified and managed risks to keep children safe. Meetings and discussions have taken place to help all staff to fully understand how to implement effective behaviour management strategies, to help all children to understand expectations. We are satisfied that the provider has taken prompt and effective action to address the points for improvement. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).