

1185765

Horizon Care and Education Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a large private organisation. The home is registered to accommodate four children who have experienced trauma and have difficulties associated with this experience. There are currently two children living at the home.

Following an assurance visit on 14 September 2020, which raised concerns about leadership and management and poor matching and risk assessments of children, Ofsted took enforcement action. The provider has acted to address the identified shortfalls and the notice restricting accommodation has been lifted following this visit.

There is an interim manager in place while a permanent manager is recruited.

Inspection date: 3 December 2020

This monitoring visit

This was the second monitoring visit following an assurance visit in September 2020 during which Ofsted identified serious and widespread concerns. The purpose of the monitoring visit was to review progress made against the four requirements made as a result of these concerns and to consider whether the notice restricting accommodation should remain in place.

The provider has taken appropriate action to address the serious and widespread concerns that led to three of the four requirements and these are now met.

Staff effectively manage incidents between children. They rarely use physical intervention to keep children safe. However, when staff do use physical intervention, it is proportionate and effective. Leaders debrief children and staff after an incident, which helps them to reflect on and repair relationships. The interim manager seeks clinical support when necessary and this helps her direct

staff to use strategies that reduce the likelihood of further incidents. As a result, staff keep children safe and there has been a significant reduction in incidents between children. Children say that they are getting on better with each other.

Children receive good support from their key workers. This helps them to safely explore what is important to them, including relationships within the home and with their families, developing their independence and understanding puberty. In addition to this, clinicians provide support to children and therapeutic guidance and training to staff. Staff are increasing their skill base, which is improving their interactions with children. Children are now in turn developing good relationships with staff, which has also contributed to the positive reduction in incidents.

The interim manager is providing strong leadership, while the recruitment of a permanent manager continues. She is working alongside the responsible individual to review the home's action plan. The interim manager responds to incidents and listens to issues raised by children effectively and this promotes their welfare. As a result of children's requests, they are enjoying their new Christmas bedding and looking forward to having their bedrooms painted in January.

This is a new staff team. Most staff members are appropriately qualified and experienced residential childcare workers. The interim manager provides them with clear direction in team meetings. She also promotes training to enhance their skills around areas such as recording and therapeutic parenting. This is improving the quality of care children receive.

The children say that they would like more children to move in and live with them. This shows that, alongside other changes such as children's improved relationships with staff, children are feeling much more settled in the home. The responsible individual has demonstrated progress to address shortfalls and keep children safe. A new admissions process includes clinical oversight of all referrals about children. This provides robust scrutiny of referrals to improve the experiences for children moving in to and living in the home.

Following this visit, Ofsted lifted the notice restricting accommodation at this home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/02/2020	Interim	Sustained effectiveness
25/07/2019	Full	Requires improvement to be good
20/02/2019	Full	Requires improvement to be good
07/11/2017	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered provider must appoint a person to manage the children's home if—</p> <p>there is no registered manager in respect of the home. (Regulation 27 (1)(a)(b)(i)(ii)(iii) (2)(a)(b))</p>	<p>29 January 2021</p>

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1185765

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: Horizon Care and Education Group Limited, Venture House, Unit 12, Prospect Business Park, Longford Road, Cannock, Staffordshire WS11 0LG

Responsible individual: Agata Dokszevicz

Registered manager: Post vacant

Inspector

Joanna Warburton, Social Care Inspector

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