

Compliance action taken for childcare provision

Ref: EY494687/4641138

Date: 5 January 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 November 2020, the provider notified us of an allegation against a member of staff. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted.

On 2 December 2020, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescale set out. The provider will be able to give parents further information about this.

Actions needed by 30 December 2020:

- ensure that the provider, safeguarding leads and all staff understand and are able to implement the safeguarding policy and procedure, so that they can confidently identify and respond to safeguarding concerns in a timely manner
- ensure that the designated leads for safeguarding have sufficient knowledge and skills to identify, understand and respond appropriately to any safeguarding concerns and can provide support, advice and guidance to any other staff on an ongoing basis and on any

specific safeguarding issue as required

- ensure that all staff develop knowledge and understanding of safeguarding, so they can respond in a timely and appropriate way in the event of an allegation being made against persons working on the premises
- put in place arrangements for the supervision of all staff that identifies and addresses weaknesses in practice, provides support for sustained improvement and promotes the interests of children, their safety and well-being

On 4 January 2021 we monitored the provider's compliance with the welfare requirement notice. We found that all staff have received updated safeguarding training, including in-house training covering the revised safeguarding policy. The lead member of staff for safeguarding has also received updated designated safeguarding lead training. The provider and manager demonstrated a suitable knowledge of their role in safeguarding children and how they monitor staff's ongoing understanding of safeguarding also. The provider has implemented a new system for the supervision of staff with a greater focus on identifying and providing support for sustained improvement. We are satisfied with the action taken by the provider. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.