

## **Compliance action taken for childcare provision**

Ref: EY378947/4624561

Date: 4 January 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 04 November 2020, the provider notified us of safeguarding concerns in the setting and an investigation they had undertaken. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 12 November 2020, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed, by 11 December 2020:

maintain and implement appropriate policies and procedures to keep children safe and well

ensure staff and the committee have a secure knowledge and understanding of the whistleblowing procedure and the agencies they must notify to report concerns and to keep children safe

implement effective recruitment procedures both prior to employment and to assess staff's continued suitability to ensure all adults looking after children are suitable to do so, specifically in respect of their health

implement effective and robust induction procedures and training to enable the committee and all staff, to understand and implement their roles and responsibilities effectively

ensure the management systems in place are robust in order to mentor, monitor and supervise staff to identify and address issues as they arise, and provide coaching to improve staff's personal effectiveness

ensure children are adequately supervised to meet their needs and keep them safe

implement a policy and procedure for the safe storage of medication

implement robust risk assessments to minimise the risk of harm to children, including maintaining a safe and secure premises; storing tools safely; the role of visitors and staff working alone

ensure all risks and hazards associated with outings are fully assessed to keep children and staff safe

ensure confidential information and records relating to staff and children are stored securely to maintain confidentiality

improve providers knowledge and understanding of the requirements in relation to notifications, particularly with regard to reporting significant events and allegations of serious harm or abuse in a timely manner

On 1 December 2020, the provider notified us of leadership and management concerns. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of a significant event.

On 3 December 2020 we conducted an unannounced visit to the setting. We suspended the provider's registration because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children.

Additionally, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed, by 11 December 2020:

take action to ensure that the safeguarding policy and procedures are implemented to act and respond to child protection concerns in a timely manner

ensure staff responsible to take the lead for safeguarding have undertaken the relevant training, taking account of the local safeguarding children partnerships' advice

make sure the premises are suitable and fit for purpose to help ensure the safety of children and staff, in particular with regard to temperature of the radiators, hygiene procedures, rubbish and leaves

maintain accurate and clear accident or injury records, including any first-aid treatment,

where appropriate

ensure all records are readily available for inspection, in particular staff files

make sure adults whose suitability has not been checked are not left unsupervised with children.

On 16 December 2020, we carried out a regulatory telephone call. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit. We found that the provider had not met the actions set. We are taking steps to cancel the provider's registration. The provider has a right to object to our intention to take these steps.

On 04 January 2021 we lifted the suspension because the provider resigned their registration with Ofsted and it is therefore no longer necessary for us to pursue the steps to cancel the registration.

The provider is no longer registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).