

Complaint about childcare provision

Ref: EY245107/4553956

Date: 4 January 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 January 2020, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be not met. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 15 December 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

We found that the provider has improved children's access to outdoor play each session. They use local parks and playgrounds, as well as their own outdoor area, which they continue to develop. Staff attended training following the inspection. This improved their knowledge about the wider aspects of safeguarding children. There is also evidence that practitioners suitability has been checked. Since the last inspection, there has been a change to the management structure and arrangements for supervision, coaching and development of staff is being embedded into practice. We are satisfied the provider has met the safeguarding and welfare actions raised at the last inspection.

Additionally, during the visit, we found a new area of concern. This means that the provider was not meeting other requirements set out in the Statutory framework for the early years foundation stage. In relation to the new area of concern, we issued an action for the provider to take within the timescale set out. The provider will be able to give parents further information about this.

Action needed by 12 January 2021

- inform Ofsted without delay, of any changes to the nominated individual at the setting.

The provider is still registered with Ofsted.