

1245572

Horizon Care and Education Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a private children's home that is registered to provide care and accommodation for up to four children who may have emotional and/or behavioural difficulties.

The manager has been registered with Ofsted since 1 May 2020.

Inspection date: 19 November 2020

This monitoring visit

This monitoring visit took place to explore the safeguarding practice in the home.

The children have experienced an unsettled period recently, which has affected their progress. A decline in children's behaviours has led to an increase in risk for some children. The level of disruption has meant that children have not always attended school and some children have felt too tired to attend school. This has followed the making of new placements that have changed the group dynamic.

Children who have self-harmed and expressed suicidal feelings have engaged in individual work about their risky behaviours with the staff. This helps the children to explore alternative ways of expressing their feelings and better understand the impact of their actions. The one-to-one care from the staff helps to safeguard and distract the children from getting involved in risky situations. Children who present with self-harm risks benefit from the help provided by the in-house therapist. Waking night staff have supported children during the night, which has provided comfort to children when they have needed it.

A serious safeguarding incident that has exposed some children to harm has received a multi-agency response, which promotes the children's safety and welfare. The intelligence provided by the staff has helped the police with their investigations.

However, the incident could have been diverted if it had been managed better by the staff.

The registered manager has not given due consideration to protecting children from overhearing confidential and sensitive information. In one incident that could have been avoided, this has impacted negatively on a child's behaviour and led to police intervention. The registered manager has taken remedial action to ensure that any further meetings are safely and securely coordinated.

Not all of the risk management documents and records provide a clear and accurate account of the incidents. This may compromise the integrity of the information and the preventative work that the staff regularly complete with the children.

One child has moved from the home because the staff team could not keep them safe. The registered manager accepts that the placement matching decisions have not been consistently suitable.

The children's social workers report good communication with the registered manager and the staff team.

Not all of the previous requirements and recommendations were looked at during this monitoring visit. They will be explored with the new requirements raised at this visit in the near future.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/11/2019	Full	Good
19/09/2018	Interim	Sustained effectiveness
12/06/2018	Full	Good
03/10/2017	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))</p> <p>In particular, this is in relation to providing information about the practice of locking internal doors to communal rooms in the home.</p> <p>This relates to a requirement made at the last inspection.</p>	31 December 2020
<p>The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))</p> <p>In particular, this is in relation to only admitting children to the home if their needs do not conflict with those of other children already living there.</p>	31 December 2020

<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h))</p> <p>Specifically, improve the quality of the records to provide consistently clear and accurate safeguarding information that informs the risk management in the home.</p>	<p>31 December 2020</p>
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Recommendations

- The registered person must have systems in place so that all staff, including the manager, receive supervision of their practice from an appropriately qualified and experienced professional, which allows them to reflect on their practice and the needs of the children assigned to their care. Professionally qualified staff employed by the home, e.g. teachers or social workers, should be provided with relevant professional or clinical supervision by an appropriately qualified and experienced professional. ('Guide to the children's homes regulations including the quality standards', page 61, paragraph 13.2) In particular, that staff receive reflective supervision.

This relates to a recommendation made at the last inspection.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1245572

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address Venture House, Unit 12, Prospect Business Park,
Longford Road, Cannock, Staffordshire WS11 0LG

Responsible individual: Sean Milnes

Registered manager: Gemma Waddington

Inspector

Jacqueline Malcolm, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
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