

# 2542024

## **Proactive Care**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

The home provides care and accommodation for up to two children who may have emotional and/or behavioural difficulties.

The home is managed by a private company and there is a qualified registered manager.

**Inspection date:** 18 November 2020

## **This monitoring visit**

This monitoring visit took place due to the recent inspection history. On 30 June 2020, two compliance notices were issued under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard. On 13 August 2020, a monitoring visit was undertaken to monitor compliance with these notices. The provider met the compliance notices.

No serious or widespread concerns about the care and protection of children were found during this visit. Two children currently live at the home. Both children were positive about living in the home, and they described trusted relationships with staff. Observations of children's interaction with staff evidenced that relationships are positive.

Since the previous monitoring visit, one child has left the home and two children have moved in. The two children currently living at the home have a positive relationship, and the children told inspectors that they spend time with each other. One child told inspectors that they watch films together and go to the shops with staff.

However, the provider failed to demonstrate that they had carefully planned children's admissions in and through the children's home. Impact risk assessments do not robustly assess all known risk factors in respect of children. This means that the home's ability to meet prospective new residents' individual needs is not suitably

assessed or tested at the point of the child's admission. This was a requirement at the previous monitoring visit and is repeated.

Children's risk assessments contain relevant specific information that is individual to each child's needs. The risk assessments include the strategies that staff are expected to follow to reduce the risks. Furthermore, staff demonstrate that they follow children's risk assessments in practice.

However, the manager needs to ensure that children's risk assessments include all current risks and strategies for staff to follow to reduce risk. This is specifically in relation to risk assessments for children when they spend time with their family.

Further shortfalls were identified in the rota system. Rotas do not include the hours that the registered manager is working. A requirement was made to address this breach in regulation at the previous visit and is repeated.

The manager has addressed some of the requirements from the last inspection. However, requirements have been repeated. The manager recognises these gaps in practice and the identified areas for improvement.

## **Recent inspection history**

Inspection date	Inspection type	Inspection judgement
19/02/2020	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (1) (2)(a)(i))</p>	12 February 2021
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a) (2)(a))</p>	12 February 2021
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4; and</p> <p>ensure that the records are kept up to date. (Regulation 37 (1) (2)(a)(b))</p> <p>In particular, ensure that the records include a copy of the staff duty roster of persons working at the home, a record of</p>	12 February 2021

the actual rotas worked, and a record of any person who works at any time at the home.	
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## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 2542024

**Provision sub-type:** Children's home

**Registered provider:** Proactive Care

**Registered provider address:** 2 The Chase, Bolton, Lancashire BL1 5HL

**Responsible individual:** Ashley O'Leary-Jones

**Registered manager:** Anita Elms

## Inspectors

Catherine Fargin, Social Care Inspector  
Genevieve O'Reilly, Social Care Inspector

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