

Compliance action taken for childcare provision

Ref: EY340703/4597470

Date: 26 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 9 October 2020 we received concerns that the provider was not meeting some of these requirements. On 19 November 2020 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 14 December 2020

- ensure that the provider and all staff are trained to understand the safeguarding policy and procedure, so that they can confidently identify and respond to possible signs of abuse or neglect in a timely manner
- ensure that the provider and all staff develop knowledge and understanding of safeguarding issues, so they can respond in a timely and appropriate way in the event of an allegation being made against persons working on the premises
- ensure that the designated leads for safeguarding can identify, understand and respond appropriately to signs of possible abuse and neglect so that they can provide support, advice and guidance to any other staff on an ongoing basis and on any specific safeguarding issue as required
- ensure that children's individual needs are consistently met, particularly in relation to sleeping and toileting routines
- ensure that risk assessments are completed and all reasonable steps to remove, minimise and manage risks are taken, with particular regard to risks associated within the outdoor perimeter
- put in place appropriate arrangements for the supervision of all staff, providing support,

coaching and training that promotes the interests of children, their safety and well-being.

On 15 December 2020 we monitored the provider's compliance with the welfare requirements notice. We found that staff had improved their knowledge and understanding of child protection procedures and accessed safeguarding training. The provider now fully understands their safeguarding responsibilities. New sleep and toileting procedures had been introduced to take into account children's individual needs. A new risk assessment had been undertaken to ensure that the outdoor perimeter is free from hazards. Supervision sessions had been put into place for all staff to provide them with support and coaching to fully promote the safety and well-being of all children.

We are satisfied with the action taken by the provider. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.