

1155761

Carbrey Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is owned and managed by a private organisation. It is registered for up to three children who have experienced adverse childhood experiences that have led to associated trauma and complex behaviours.

An assurance visit was completed on 14 and 15 October 2020, and serious and widespread concerns were identified. A notice to suspend the registration was served during that visit because children may have been at serious risk of harm. This was because children were found to be barricaded in a bedroom without action to prioritise their safety.

The registered manager and responsible individual resigned following the assurance visit completed in October 2020.

Inspection date: 17 November 2020

This monitoring visit

This visit was undertaken to monitor compliance with the notice to suspend the home's registration, and to review the action taken following the assurance visit. The monitoring visit included a telephone discussion and an on-site visit.

Since the assurance visit, both the registered manager and the responsible individual have resigned from their roles. The director has applied to register as the responsible individual and both directors have completed safeguarding training. Recruitment for a new manager has commenced.

The directors have met with the staff team to look at lessons learned and to review policies, procedures and practice. The former manager had made changes to how records were being held, but these changes had not been agreed with the provider, and staff were not happy with these records. The electronic recording system has been reviewed since the assurance visit and it has now been returned to the original

format. Staff continue to meet each week at the home to undertake training and to complete workshops.

The provider has put in place new procedures to support staff to escalate concerns should leaders and managers fail to respond to or act to minimise concerns about the safety and well-being of children.

The premises have been redecorated to a high standard and are homely and furnished well.

The registration continues to be suspended at this time. Ofsted will keep this under review and a further monitoring visit will be completed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2019	Full	Good
25/07/2018	Full	Good
07/11/2017	Interim	Sustained effectiveness
01/08/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>10: The health and well-being standard</p> <p>The health and well-being standard is that—</p> <p>the health and well-being needs of children are met;</p> <p>children receive advice, services and support in relation to their health and well-being;</p> <p>(Regulation 10 (1)(a)(b))</p>	06/01/2021
<p>11: The positive relationships standard</p> <p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <p>mutual respect and trust;</p> <p>an understanding about acceptable behaviour; and</p> <p>positive responses to other children and adults.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>meet each child's behavioural and emotional needs, as set out in the child's relevant plans;</p> <p>help each child to develop socially aware behaviour;</p> <p>encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding;</p>	06/01/2021

<p>help each child to develop and practise skills to resolve conflicts positively and without harm to anyone;</p> <p>communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding;</p> <p>help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful;</p> <p>help each child to develop the understanding and skills to recognise or withdraw from a damaging, exploitative or harmful relationship;</p> <p>strive to gain each child's respect and trust;</p> <p>are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same;</p> <p>de-escalate confrontations with or between children, or potentially violent behaviour by children;</p> <p>that each child is encouraged to build and maintain positive relationships with others.</p> <p>(Regulation 11 (1)(a)((b)(c) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(x)(xi)(b))</p>	
<p>12: The protection of children standard</p> <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p>	<p>06/01/2021</p>

<p>help each child to understand how to keep safe;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>manage relationships between children to prevent them from harming each other;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>take effective action whenever there is a serious concern about a child's welfare; and</p> <p>are familiar with, and act in accordance with, the home's child protection policies;</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;</p> <p>that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health; and</p> <p>that the effectiveness of the home's child protection policies is monitored regularly.</p> <p>(Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b)(d)(e))</p>	
<p>13: The leadership and management standard</p> <p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p>	<p>06/01/2021</p>

<p>ensure that staff work as a team where appropriate;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>ensure that the home's workforce provides continuity of care to each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>demonstrate that practice in the home is informed and improved by taking into account and acting on—</p> <p>research and developments in relation to the ways in which the needs of children are best met; and</p> <p>feedback on the experiences of children, including complaints received; and</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p> <p>(Regulation 13 (1)(a)(b) (2)(a)(b)(c)(e)(f)(g)(i)(ii)(h))</p>	
<p>14: The care planning standard</p> <p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that arrangements are in place to—</p> <p>manage and review the placement of each child in the home; and</p>	<p>06/01/2020</p>

plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority;

that the child's placing authority is contacted, and a review of that child's relevant plans is requested, if—

the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child's needs;

(Regulation 14 (1)(a)(b) (2)(b)(ii)(iii)(e)(i))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1155761

Provision sub-type: Children's home

Registered provider: Carbreycare Ltd

Registered provider address: Unit 11, Wheatstone Court, Davy Way, Waterwells Business Park, Quedgeley, Gloucester GL2 2AQ

Responsible individual: Carl Butler

Registered manager: Post vacant

Inspector

Kerry Fell, social care inspector

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