

Complaint about childcare provision

Ref: EY300336/4593759

Date: 17 December 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 October 2020 we received concerns that this provider was not meeting some of these requirements.

We telephoned the provider to discuss the concerns. We found that the provider failed to notify us of a significant event that may affect the suitability of someone associated with the registration. This means that the provider did not meet their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event that may affect the suitability of anyone working with children or part of the registered body. However, the provider now understands that this significant event should have been notified to Ofsted and when and how to notify Ofsted of any future events.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).