

## **Compliance action taken for childcare provision**

Ref: EY271645/4653794

Date: 17 December 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 1 December 2020, we received concerns that the provider was not meeting some of these requirements.

On 9 December we carried out a regulatory visit; and on 15 December we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We intended to serve a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. However, the provider resigned the setting before the notice was issued.

Actions that needed to be completed by 11 January 2020:

- gain a knowledge of the role of the provider in making sure that all necessary steps are followed to keep children safe and well; this includes ensuring that effective policies and procedures are in place and followed to ensure suitability of adults working with children and manage behaviour effectively
- ensure that a suitable recruitment procedure is followed to ensure that those working with children are suitable to fulfil the requirements of their role
- follow a suitable safeguarding policy that is in line with local procedures to safeguard children; this includes responding swiftly and appropriately to allegations made against those working with children to ensure that children are protected from harm

- maintain, and make available to Ofsted on request, suitable records relating to the checking and vetting process for staff, including maintaining a suitable record regarding staff's DBS record checks.
- provide staff with effective training and support to help them achieve high-quality childcare practice; this includes offering suitable induction to staff in their roles and providing effective ongoing supervision, to foster a culture of mutual support and teamwork
- deploy staff effectively to meet children's individual needs and maintain their supervision and safety at all times
- ensure that children's individual needs are met, including offering dedicated time and support to children where necessary and implementing the care plans for children who have special educational needs and/or disabilities
- ensure that all staff manage behaviour in appropriate ways, to support children's positive social and emotional development
- ensure that the key person system works effectively so that children have the opportunity to build a settled relationship during their time in the setting
- demonstrate how reasonable steps have been taken to ensure that children are not exposed to risks and that the premises are appropriately maintained at all times.

The provider no longer registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).