

Compliance action taken for childcare provision

Ref: EY540263/4591643

Date: 23 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic. All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 1 October 2020, the deputy manager notified us that a safeguarding event had occurred at the setting. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events. However, the information received raised concerns that the provider was not meeting some of the legal requirements. On 8 and 9 October 2020, we carried out regulatory telephone calls to the setting. We also reviewed relevant documentation requested. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 16 November 2020:

provide evidence that the person designated to take the lead responsibility for safeguarding has updated child protection training, in line with current local authority guidance

ensure that the person designated to take the lead responsibility for safeguarding implements the setting's policy and procedure to safeguard all children without delay, which must include effective liaison with children's social care services when required

ensure that the arrangements for supervision of staff foster mutual support and teamwork to help all staff to fully understand their key roles, develop confidence and build on their skills

improve record keeping and ensure that processes are in place for suitable confidential information and records to be kept for all children attending, and that these records are only accessible to those who have a right or professional need to see them.

We monitored the provider's compliance with these requirements on 17 November 2020. We found that the provider had provided evidence of the designated safeguarding lead training attended, and the person responsible for taking lead responsibility for safeguarding had implemented the setting's policy and procedure to safeguard all children. However, we

found that the provider had not taken enough action to ensure staff have undertaken appropriate training and to ensure that the arrangements for supervision of staff foster mutual support and teamwork. We found that records were not accurate to ensure the safe and efficient management of the setting. We have served a further welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 9 December 2020:

support all staff to undertake appropriate training and professional development opportunities to improve their knowledge and skills and raise the overall quality of the provision;

ensure that the arrangements for supervision of staff foster mutual support and teamwork to encourage the confidential discussion of sensitive issues and help all staff to develop confidence and build on their skills;

maintain accurate information and records to ensure the safe and efficient management of the setting.

We visited the provider on 10 December 2020 to complete a monitoring visit, to check whether the provider has taken sufficient action to meet requirements. We found that all staff have attended team meetings and communication is improving across the setting. Staff training needs have been identified and some training has been undertaken. Records have been updated and the provider understands her responsibility to maintain accurate information for the safe and efficient management of the setting. We are satisfied that the provider has taken sufficient action to address the points for improvement. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-

[action-by-ofsted.](#)