

## Compliance action taken for childcare provision

Ref: EY483503/4553987

Date: 16 November 2020

## **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered childcentred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 December 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be not met. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 10 November 2020, while routine inspections were suspended, we carried out an interim telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the provider had not met the actions set. We therefore served a welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 26 November 2020:

- implement a policy and procedure to safeguard children. These should be in line with the guidance and procedures of the relevant Local Safeguarding Children Board (LSCB)
- have regard to the government's statutory guidance 'Working Together to Safeguard Children 2015' to recognise any causes for concern and act appropriately
- Implement a daily record of the names of the children being cared for on the premises and their hours of attendance.

On 27 November 2020 we monitored the welfare requirements notice. We found the provider had met some of the safeguarding and welfare actions but not others. The provider had reviewed and updated their child protection policies to reflect current legislation. However, the systems in place to record children's hours of attendance were not sufficient



to meet the requirements.

We allowed the provider an additional period of time to make additional improvements.

On 14 December 2020 the provider submitted additional evidence. We found that the provider had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities. The provider had updated the policies, procedures and practice in terms of how children's hours of attendance are recorded.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.