

# 1258026

**Stanfield Care Services Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This privately owned children's home provides care and accommodation for up to two children with complex needs. The registered manager left the organisation in September 2020.

The home is currently being managed by an interim manager while the provider recruits a permanent manager.

**Inspection date:** 4 November 2020

## **This monitoring visit**

On 16 September 2020, Ofsted undertook an assurance visit and found widespread and serious concerns. Compliance notices under regulations 12, 13, 23 and 32 were issued.

The purpose of this monitoring visit was to monitor the compliance notices and the requirements raised at the assurance visit.

One child continues to live at the home.

Staff have undertaken training to gain better insight into the child's needs and risks in areas such as child sexual exploitation and self-harm. This has led to staff writing and implementing better risk management plans and adopting improved behaviour management strategies to help the child. This has led to fewer incidents of challenging behaviour, including missing from home.

Staff are clear about the level of monitoring the child needs when she is using the laptop and accessing the internet. This protects the child from communicating with people who may pose a risk to her. Measures to alert staff at night if the child was to leave the home have also been put in place. Door alarms have been fitted, with the

consent of the child's placing authority, and their use is kept under review. The reasons for these measures have been explained to the child.

Shortfalls around fire safety have been addressed. The fire and rescue service have visited the home and are satisfied that fire safety arrangements are appropriate. Work with the child around fire safety has also been completed. Because of these changes and improvements, the compliance notices under regulations 12 and 13 have been met.

Policies and procedures around medication have been reviewed and updated to make them more robust. A new competency assessment tool is in place, which the manager will complete to assess staff's level of competency to administer medication. This will help to address any practice issues. In addition, staff have completed medication training again. No medication errors have been noted since the assurance visit. As a result of these improvements, the compliance notice under regulation 23 has been met.

Managers have undertaken a review of all staff personnel files, which helped to identify shortfalls in recruitment practice. These shortfalls have now been rectified. Staff recruitment practice now meets regulation and so the compliance notice under regulation 32 is met.

The child has made positive relationships with staff. This is helping the child to feel more secure. Staff talk to her about the dangers of smoking, her health and what healthy relationships look like, which enable her to make better informed choices.

The child's attendance at school is good and this promotes their learning and enriches their life chances. Discussions with the child around working towards independent living have started and key areas of work have been identified with her. This is helping her to have a sense of purpose and is enriching her life chances.

The manager has ensured that all staff receive regular supervisions. Records show the quality of supervision has improved and that sessions are more reflective. The annual appraisals for staff have been booked. New staff working in the home have clear induction plans and are having monthly progress meetings during their probation. These improvements are helping staff to feel valued and are helping staff be clearer and more accountable in their roles.

Senior management oversight of the home is much improved. In addition, the home has introduced internal monthly visits by someone not directly working in the home. The purpose of these visits is to help the development of the home and to assist in consolidating and building on the improvements made already.

The home has taken positive steps to address the shortfalls identified at the assurance visit. The compliance notices and requirements raised at that visit have all been met. The positive changes made are still in their infancy and managers and

senior leaders will need to ensure that the improvements made continue and become embedded into practice.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/11/2019	Interim	Declined in effectiveness
13/08/2019	Full	Requires improvement to be good
25/02/2019	Interim	Sustained effectiveness
06/08/2018	Full	Requires improvement to be good

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1258026

**Provision sub-type:** Children's home

**Registered provider:** Stanfield Care Services Limited

**Registered provider address:** Unit 6, Cuckoo Wharf, 435 Lichfield Road, Birmingham, Warwickshire B6 7SS

**Responsible individual:** Charlotte Riggs

**Registered manager:** Post vacant

## **Inspectors**

Shazana Jamal, Social Care Inspector  
Helen Malanaphy, Social Care Inspector

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