

Compliance action taken for childcare provision

Ref: EY477278/4553878

Date: 3 December 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 December 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be not met. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 4 November 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found the provider had met some of the safeguarding and welfare actions but not others. We found that the provider has improved the arrangements for induction and supervision for staff to support them to fulfil their roles. We found that senior staff are now deployed to provide appropriate support to staff and also to provide leaders with a clear overview of the practise of all staff and their strengths and areas of improvement. We found that snacks and meals that are provided to children are healthier and nutritionally balanced. We also found that the arrangements for outdoor play have changed. Children now play in playgrounds which are thoroughly checked before use to ensure the environment is safe and secure.

The provider has not yet fully met the action in relation to safeguarding practice. Staff have received additional training to identify the signs and symptoms of the wider child protection issues. However, they do not all demonstrate a robust enough understanding of their responsibilities to ensure that appropriate action is taken.

We issued a notice to improve to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 2 December 2020:

make sure that staff have a robust enough knowledge and understanding of the procedures that must be followed in the event of a concern about a child and their responsibilities to escalate concerns where the need may arise.

Action taken:

Staff have received additional training to increase their knowledge of the procedures to follow in line with their responsibilities to safeguard children. We are satisfied that the action is met by the provider.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.