

## **Compliance action taken for childcare provision**

Ref: 255169/4547200

Date: 3 December 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 June 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be requires improvement. The inspection report sets out the action the provider was asked to take to meet the requirements.

On 24 November 2020, while routine inspections were suspended, we carried out an interim visit by telephone. The focus of the visit was to check whether the provider had met the safeguarding and welfare action, raised at their last inspection.

We found that the provider has improved arrangements for the supervision and monitoring of staff. There are more regular opportunities for individual staff to meet with managers to discuss their performance, identify solutions to address issues if they arise and to receive support and coaching. Staff have attended team meetings, conducted research and completed training online to help improve their knowledge and skills. They report that they are more confident in their roles and responsibilities and are involved in evaluating the provision and identifying where further improvements can be made. Additional training is being organised in order to continue to build on staffs' effectiveness and foster a culture of mutual support and teamwork.

We are satisfied the provider has met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the

enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).