

Compliance action taken for childcare provision

Ref: EY559065/4606018

Date: 1 December 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID- 19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 October 2020, the provider notified us that there had been two separate incidents at the setting where children had not been supervised adequately on the premises. The notification means that the provider met the legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 30 October, and the 3 and 4 November 2020, we carried out regulatory telephone calls. We found that the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 November 2020

- ensure all staff have the training, skills and knowledge, and a clear understanding of their roles and responsibilities, to fully support the daily experiences of children
- ensure sufficient numbers of qualified staff are available and that staffing arrangements, and the deployment of staff, meet the needs of all children attending and keep them safe
- ensure records are accurate and include sufficient information to promote the safe and efficient management of the setting, and to ensure the needs of all children are met
- ensure children's health is supported through daily routines, with particular reference to their dietary needs and nappy changing routines.

On 30 November 2020, we carried out a regulatory visit to monitor the provider's response to the actions raised. We found the provider has improved staff's understanding of their roles and responsibilities. They have taken appropriate action to ensure that there are sufficient numbers of staff, and effective deployment of staff, to ensure that children are

adequately supervised at all times to help keep them safe. The provider has introduced new procedures for recording the attendance of both children and staff and has ensured that staff have quick and easy access to accurate information about children's individual needs to help ensure these are supported at all times.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.