

Complaint about childcare provision

Ref: 311327/4600426

Date: 1 December 2020

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 12 October 2020, we received concerns that the provider was not meeting some of these requirements. On 24 November 2020, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued an action for the provider to take. This is a legal notice that requires the provider to take the actions below within the timescales set out. Additionally, we found that the provider had failed to notify Ofsted of a significant event, which is a requirement of their registration. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 8 December 2020:

ensure that Ofsted is provided with the necessary information to enable checks to be completed to establish the suitability of all committee members.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).