

Compliance action taken for childcare provision

Ref: EY559046/4546798

Date: 27 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 April 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 21 November 2020, while routine inspections were suspended, we carried out an interim telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the provider had taken sufficient action to ensure all staff have a better understanding of their safeguarding and child protection responsibilities. Staff have completed training and policies have been updated and shared with staff to improve their knowledge. The provider had improved the arrangements for the supervision of staff. He has held regular online meetings with staff to discuss their practice and to identify ways to improve the provision, taking into account children's safety, welfare and interests. The provider explained how the toileting procedures have been improved to ensure that children are supervised and always within sight or hearing of staff. The provider explained how the key person system will be implemented for children attending the holiday club. Staff have attended training on the role of the key person. Children and parents have been made aware of who their key person is, and information is shared so that staff can plan activities to meet the individual needs of all children.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.