

Compliance action taken for childcare provision

Ref: EY389595/4618979

Date: 17 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 October 2020, we received concerns that the provider was not meeting some of these requirements.

On 12 November 2020, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 25 November 2020

ensure that child protection policies are in line with Local Safeguarding Children Partnership (LSCP) procedures and improve staff's knowledge of local child protection procedures

improve staff's knowledge of the role of the Local Authority Designated Officer (LADO) and ensure they know the action to take in the event of an allegation being made against an adult or child

improve staff's knowledge of the possible signs and symptoms of abuse and ensure that they know how to respond in a timely way to any concerns about a child's welfare to keep them safe from harm

ensure all staff have an understanding of the 'Prevent duty guidance for England and Wales 2015' and to statutory guidance 'Working Together to Safeguard Children 2018' and improve all staff's knowledge of wider safeguarding issues.

We will monitor the provider's response to ensure the actions are successfully completed.

On the 26 November 2020 we carried out an unannounced compliance monitoring visit. We

found that the provider and staff had improved their knowledge and understanding of child protection procedures and now fully understand their responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.