

## **Compliance action taken for childcare provision**

Ref: EY235738/4584401

Date: 20 November 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 September 2020, the provider notified us about safeguarding concerns. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 28 September 2020, we suspended the provider's registration because we believed children may have been at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children.

On 4 November 2020, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension and we are satisfied that there is now no risk of harm to children.

On 12 October and 3 November 2020 we carried out regulatory visits. We found that the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 12 November 2020:

- ensure staffing arrangements provide adequate supervision for all children to make sure their needs are met and to promote their welfare and safety.

Actions needed by 23 November 2020:

- ensure thorough vetting and recruitment processes are fully completed to confirm that all those who are likely to have regular contact with children are suitable
- implement supportive systems to monitor staff practice which enables continuous

improvement and ensures they fulfil their roles and responsibilities successfully

- ensure all staff receive effective induction training to support them to fulfil their roles and responsibilities safely and appropriately
- put effective key person arrangements in place to ensure that every child's care is tailored to meet their individual needs.

On 13 November 2020, we carried out a regulatory telephone call to check staffing arrangements provide adequate supervision for all children. We found the provider had taken satisfactory steps to address the action set.

On 24 November 2020, we carried out a regulatory visit to check vetting and recruitment; induction; staff monitoring procedures and how the key person role has improved. We found the provider had taken satisfactory steps to address the actions set.

The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).