

Compliance action taken for childcare provision

Ref: 134132/4546306

Date: 25 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 January 2020, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was asked to take to meet the requirements. On 25 November 2020, while routine inspections were suspended, we carried out an interim visit process by telephone. The focus of the telephone call was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the provider had undertaken relevant training and had engaged in support from the local authority early years advisor. The provider had improved her knowledge and understanding of safeguarding matters, including the 'Prevent' duty. In addition, the provider has reviewed how to manage complaints from parents. The provider showed understanding of forming partnerships with other settings children may attend to help support continuity in meeting their needs.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.