

Compliance action taken for childcare provision

Ref: 317407/4625268

Date: 24 November 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 October 2020, the provider notified us of a serious injury to a child. This notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted. We also received concerns relating to this same event.

On 18 November 2020, we carried out a regulatory telephone call. We found that the staff working with children under two years old were well qualified, experienced and received specific, in-depth training in the care of babies. A record has been made of the injury in line with the requirements; however, we found the provider had not notified local child protection agencies of a serious injury to a child, which is a requirement of their registration. We also found that the provider was not meeting the requirement for the key-person system. The provider will be able to give parents further information about this. We issued an action for the provider to take.

Action needed by 3 December 2020:

- ensure that the key-person system is implemented according to each child's individual needs and offers children a settled relationship.

We will monitor the provider's response to ensure the action is successfully completed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.