

1185765

Horizon Care and Education Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a large private organisation. The home is registered to accommodate four children who have experienced trauma and have associated difficulties with this experience. There are currently two children living at the home. Following an assurance visit on 14 September 2020, Ofsted issued a notice restricting accommodation and a compliance notice in relation to regulation 32 (Fitness of workers).

There is an interim manager in place while a permanent manager is recruited.

Inspection date: 21 October 2020

This monitoring visit

This monitoring visit was conducted remotely via video call, as there was a child in the home who was self-isolating.

This monitoring visit was carried out following an assurance visit in September 2020 during which serious and widespread concerns were raised.

Managers have conducted a full audit of recruitment files and can now assure themselves that recruitment is conducted safely. There has been an organisational commitment to ensuring that this is embedded across the wider company and specific staff have been employed to focus on recruitment to children's homes. A recruitment checklist has been designed to support managers when they are recruiting new staff. This means that children will be cared for by people who are safe to do so. The compliance notice in relation to regulation 32 has been met.

The responsible individual has acted swiftly to engage support from other areas of the company to drive forward improvement with a clear, realistic action plan. It is still early days for these changes to be embedded, but there is real promise in the plans that the responsible individual has put in place to support the home. As

developments are not yet embedded into practice, the notice restricting accommodation at the home remains in place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/02/2020	Interim	Sustained effectiveness
25/07/2019	Full	Requires improvement to be good
20/02/2019	Full	Requires improvement to be good
07/11/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>manage relationships between children to prevent them from harming each other.</p> <p>(Regulation 12(1)(2)(a)(i)(iv))</p>	<p>18/11/2020</p>
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff work as a team where appropriate;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p> <p>(Regulation 13(1)(a)(b)(2)(b)(c)(h))</p>	<p>18/11/2020</p>

<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children’s home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>(Regulation 14(1)(a)(b))</p>	<p>18/11/2020</p>
<p>The registered provider must appoint a person to manage the children’s home if—</p> <p>there is no registered manager in respect of the home.</p> <p>(Regulation 27(1)(a)(b)(i)(ii)(iii)(2)(a)(b))</p>	<p>18/11/2020</p>

Recommendations

- Ensure that staff are familiar with the home’s policies on record-keeping and understand the importance of careful, objective, and clear recording. (‘Guide to the children’s homes regulations including the quality standards’, page 62, paragraph 14.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1185765

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: Horizon Care and Education Group Limited,
Venture House, Unit 12, Prospect Business Park, Longford Road, Cannock,
Staffordshire WS11 0LG

Responsible individual: Agata Dokszevicz

Registered manager: Post vacant

Inspector

Karol Keenan, Social Care Regulatory Inspector

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