

Complaint about childcare provision

Ref: 2543299/4605509

Date: 12 November 2020

Summary of outcome

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 20 October 2020 we received concerns that this provider was not meeting some of these requirements. We made a visit to the provider. We found that they had failed to minimise risks to children in the outdoor environment. We have issued a notice to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

Actions needed

take all reasonable steps to ensure staff and children in your care are not exposed to risks in the outside environment by 6 November 2020.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).