

## **Compliance action taken for childcare provision**

Ref: EY500638/4587952

Date: 8 October 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 November 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be requires improvement. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 1 October 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the provider had done some work to address the action raised. For example, they had one support meeting at the beginning of the year and also had a meeting with the local authority early years team, to identify an action plan. However, the setting closed due to the COVID-19 (coronavirus) situation for a few months. Therefore, the impact has yet to be seen. Although some work towards improving the support for the manager has been put in place, this is not sufficient. Therefore, the action relating to supervision will remain open.

On 6 November 2020, we completed a telephone call to find out what the provider had done to address the action. We found the manager, who is also a director of the company has completed training on induction, supervision and appraisal. They have used the information to review and improve the supervision procedure in place for all staff and management. The manager supports staff to complete accident and incident forms more precisely. This has helped to identify where further improvements can be made in the overall quality of the provision. Therefore, we are satisfied with the action taken by the provider.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).